



Virginia State Bar

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June 29, 2020

Joanna Burke
46 Kingwood Greens Dr.
Kingwood, TX 77339

via email only: kajongwe@gmail.com

Re: Complaint about Matthew Stephen Sheldon and Thomas Michael Hefferon

Dear Mrs. Burke:

Pursuant to your latest communication, we reviewed our decision regarding your complaint. We see no reason to change the prior decision. Therefore, the Virginia State Bar will not take any further action on your complaint.


You complain about the attorneys' statements and actions on behalf of their client, Ocwen, in a court case filed by the Consumer Financial Protection Bureau (CFPB) in which you sought to intervene as a party. As Mr. Bodie previously informed you, the Virginia State Bar does not substitute for a court in such ongoing matters. If you dispute the statements or actions of an attorney in a pending matter, you may file your own pleadings stating the case according to your legal theory, and the judge will decide which side's theory of the case to adopt. If you believe that a lawyers' statements and actions have exceeded what is allowed by a zealous advocate, you may raise those issues with the presiding court and seek sanctions or other appropriate remedies. If the court does issue such sanctions or remedies, you may share that information with us for our further review.

It seems that you are not represented by an attorney. As an attorney would likely be very helpful to you in navigating the complex litigation you reference, we urge you to contact a lawyer of your choice. If you do not know a lawyer to consult, you should seek out a lawyer referral service in the state in which your case is pending. Virginia has such a referral service. If you ever need a Virginia lawyer, you may find a lawyer through the Virginia Lawyer Referral Service (VLRS). The VLRS will collect a \$35.00 fee from you at the time of the referral. For information about VLRS, visit its website at www.VLRS.net or call (800) 552-7977 (toll-free) and (804) 775-0808.

The VSB has now re-reviewed your complaint and determined that there is no basis on which we can proceed. The VSB does not to respond to multiple requests for reviews of a complaint.

We appreciate your concerns; however, your complaint remains closed.

Very truly yours,


Jane A. Fletcher
Deputy Intake Counsel

JAF/ar