## IN THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF TEXAS GALVESTON DIVISION

LAM NGUYEN, et al.	§	
Plaintiffs,	S	
v.	§	Civil Action No. 3:12-cv-00125
	§	
JP MORGAN CHASE BANK,	§	
f/k/a CHASE HOME FINANCE LLC	8	JURY TRIAL DEMANDED
Defendant.	§	

## PLAINTIFFS' FIRST AMENDED COMPLAINT

TO THE HONORABLE UNITED STATES DISTRICT COURT:

COMES NOW Lam Nguyen and Xuan Nguyen, Plaintiffs in the above-entitled and numbered cause, and file their First Amended Complaint pursuant to Rule 15(a)(1)(B).

#### I. PARTIES

 Plaintiffs are Lam Nguyen and Xuan Nguyen; Defendant is JPMorgan Chase Bank, N.A., Successor by Merger to Wells Fargo Bank Minnesota, N.A. f/k/a Norwest Bank Minnesota, N.A., Solely as Trustee for Bear Stearns Asset Backed Securities I, LLC, Green Point Mortgage Funding Trust 2006-AR1, Mortgage Pass-Through Certificates, Series 2006-AR1.

#### II. JURISDICTION

 On March 20, 2012, Plaintiffs filed their complaint in the 56<sup>th</sup> Judicial District Court of Galveston County, Texas and Defendant removed the case to this Court pursuant to 28 U.S.C. § 1441(a).

#### III. BACKGROUND

3. This is a suit for breach of contract, fraud and negligent misrepresentation and pursuant to an application for temporary restraining order and temporary injunction to prevent a foreclosure sale posted under an unlawful declaration of default and acceleration of maturity of a promissory note. Plaintiffs are the owner of a residential property located at 11224 Garfield Way, Galveston, Texas 77554. They purchased the property as their retirement home in September 2005.

- 4. In the early hours of September 13, 2008, Hurricane Ike made landfall near Galveston as a strong Category 2 hurricane that severely damaged Plaintiffs' property. Pursuant to a mandatory evacuation, Plaintiffs left their property in Galveston to seek temporary housing. Plaintiffs' property was so badly damaged by Hurricane Ike that it was uninhabitable and Plaintiffs had to obtain temporary living arrangements until their property could be repaired.
- Plaintiffs' initially received a total of \$99,522.33 from four insurance claims checks to repair the property. See Exhibit A.
- 6. As required, the insurance claims checks were made payable to both Plaintiffs and Defendant as payees. On multiple occasions, Plaintiffs called Defendant to discuss the checks and disbursement of the money for repairs. Defendant promised Plaintiffs that Defendant would endorse the checks and disburse all the settlement funds so Plaintiffs could repair the property.
- On September 5, 2011, Plaintiffs sent Defendant a letter memorializing their agreement. See Exhibit B. Additionally, Plaintiffs sent Defendant all the insurance claims checks totaling \$99,523.33.
- Relying on Defendant's promise to disburse the funds for repair of the property,
   Plaintiffs hired a contractor to repair the property an estimated cost of \$88,762.76 on September
   26, 2011. See Exhibit C.
- 9. While Defendant has received a total of \$99,522.33 from Plaintiffs' initial insurance settlements, Defendant has only disbursed a mere \$29,837.98 for the repairs. Defendant disbursed \$9,837.98 on November 18, 2009. See Exhibit D. Further, Defendant disbursed \$20,000.00 on December 12, 2011. See Exhibit E. Defendant has since refused and

continues to refuse to release additional funds for the repair of Plaintiffs' property although Plaintiffs have complied with Defendant's requirements for disbursement.

- 10. Due to Defendant's failure and continued refusal to disburse the remaining funds for repairs, the contractor has stopped working on Plaintiffs' property. Since that time, Plaintiffs' property remains unrepaired and Plaintiffs are living in temporary housing.
- 11. On December 13, 2011, Defendant sent Plaintiff a letter stating it required an unreasonable requirement of showing ninety (90) percent repair of Plaintiffs' property before disbursing additional funds. See Exhibit F. Plaintiffs cannot have ninety (90) percent of the house repaired when the repair estimate is \$88,762.76 and Defendant has only disbursed \$29,837.98. Plaintiffs have no money to repair the property unless Defendant disburses the remaining funds.
- Shockingly, Defendant sought to foreclose on Plaintiffs' property after receiving the insurance settlement funds.
- 13. This suit was initially filed in state court to enjoin the foreclosure. On April 10, 2012, Judge Lonnie Cox signed a temporary injunction to enjoin Defendant from foreclosing on the property. Subsequently, Defendant removed the case to this Court.

#### IV. CAUSES OF ACTION

#### A. Breach of Contract

- Plaintiffs reallege and incorporate by reference all previous and subsequent paragraphs herein.
- Defendant had a duty to disburse all the insurance settlement so Plaintiffs could repair their property.

16. Defendant's failure and refusal as described above, to disburse the funds as it is obligated to by its promise, constitutes a breach of Defendant's promise. As a result of this breach, Plaintiffs have suffered the damages that are described in this Complaint.

#### B. Fraud

- Plaintiffs reallege and incorporate by reference all previous and subsequent paragraphs herein.
- 18. Defendant made material misrepresentations to Plaintiffs with knowledge of the falsity or made them recklessly without any knowledge of the truth and as positive assertion. On multiple occasions, Defendant promised Plaintiffs that it would disburse all the funds for repair of Plaintiff's property once Defendant received the insurance settlement checks. Plaintiffs sent Defendant a letter dated September 5, 2011 memorializing their agreement. See Exhibit E.
- 19. Further, Defendant failed to disclose material facts within its knowledge. Defendant knew that Plaintiffs did not know the facts and did not have an equal opportunity to discover the truth. In particular, Defendant had no intention of disbursing all the settlement funds. Defendant induced Plaintiffs to send Defendant the insurance claims checks and incurring expenses of hiring a contractor to perform the repairs by failing to disclose the fact that Defendant intended to keep the funds and foreclose on Plaintiffs' property. Plaintiffs justifiably relied on the misrepresentations to their detriment.
- 20. As a proximate and producing and producing cause of the fraud by Defendant, Plaintiffs have suffered the damages that are described in this Complaint.

### C. Negligent Misrepresentation

 Plaintiffs reallege and incorporate by reference all previous and subsequent paragraphs herein.

- 22. Defendant made negligent misrepresentations to Plaintiffs about disbursement of the insurance settlement. Defendant's representations were in the course of its business or in the transaction in which it had a pecuniary interest. On multiple occasions, Defendant promised Plaintiffs that it would disburse all the funds for repair of Plaintiff's property once Defendant received the insurance settlement checks. Plaintiffs sent Defendant a letter dated September 5, 2011 memorializing their agreement. See Exhibit E.
- Defendant did not exercise reasonable care and competence in obtaining or communicating the information in making the representations in question.
- 24. As a proximate and producing and producing cause of the fraud by Defendant, Plaintiffs have suffered the damages that are described in this Complaint.

#### V. STATE COURT ACTION

25. Based on the facts of the case, the 56<sup>th</sup> Judicial District Court of Galveston County, Texas issued a temporary restraining order on March 30, 2012 to enjoin Defendant from foreclosing on Plaintiffs' property. After conducting a hearing on the matter, the 56<sup>th</sup> District Court issued a temporary injunction on April 10, 2012. Thereafter, Defendant removed the matter to Federal Court.

#### V. PRAYER

26. WHEREFORE, PREMISES CONSIDERED, Plaintiffs pray that Defendant be cited to appear and answer herein, and that upon trial hereof, Plaintiffs have and recover such sums as would reasonably and justly compensate them, both as to actual damages and consequential damages, and Defendant disburses the remaining insurance settlement funds for the repair of their property. In addition, Plaintiffs request the award of attorneys' fees, for all costs of course, prejudgment and post-judgment interest as allowed by law, and for any such

other and further relief, at law or in equity to which they may show themselves to be justly entitled.

Respectfully submitted,

David C. Vuong

Texas Bar No. 24053538

Federal Bar No. 633207

11205 Bellaire Blvd., Ste B-25

Houston, Texas 77072

Tel. (832) 328-4778 / Fax. (832) 351-3821

Attorney for Plaintiffs

## CERTIFICATE OF SERVICE

This pleading was served in compliance with the Federal Rules of Civil Procedure on this 19<sup>th</sup> day of October 2012.

David C. Vuong

Damian William Abreo

1900 Saint James Place, Suite 500

Houston, Texas 77056

Wm. Lance Lewis

Gregory M. Sudbury

2001 Bryan Street, Suite 1800

Dallas, Texas 75201

via fax: 713.693.2025

via fax: 214.871.2111

## Exhibit "A"

#### Attachment #1: First Two Claim Checks

CLAIM # C0085719 POLICY # 35968104



July 13, 200598673

VOID AFTER 180 DAYS

5\*\*FOUR THOUSAND SEVEN HUNDRED FORTY-SEVEN AND 73/100 DOLLARS

\$ 4,747.73

TO THE ORDER OF Lam Nguyen and EMC Mortgage Corporation and The Public Adjuster, Inc.

Bank of America, N.A. Dates, Texas

#598673# #1110000025# 001390023550#

CLAIM # C0085719 POLICY #: 35968104



TEXAS WINDSTORM INSURANCE ASSOCIATION

February 09, 2009

\$\*\*TWENTY-FOUR THOUSAND SEVEN HUNDRED SIXTY-SIX AND 21/100 DOLLARS TO THE ORDER OF Lam Nguyen, EMC Mortgage Corporation and The Public Adjusters, Inc.

VOID AFTER 180 DAYS \$ 24,766.21

Bank of America, N.A. Dallas, Taxas

#49548?# <1110000025# 001390023550#

#### Attachment #3: Third Insurance Claim Check

CLAM # C0085719 POLICY # 35968104



July 28, 20**6**02153

\$\*\*JEN THOUSAND EIGHT AND 39/100 DOLLARS

VOID AFTER 160 DAYS \$ 10,008.39

TO THE ORDER OF Lam Nguyen and EMC Mortgage Corporation and The Public Adjusters

Bark of America, N.A. Dallas, Teams

#602153# #1110000025# 001390023550#

AUSTIN, TEXAS

TEXAS WINDSTORM PLEASE DETACH AND KEEP THIS STATEMENT INSURANCE ASSOCIATION PECEIPT NOT REQUIRED, RETURN BOTH PARTS IF BRIDGE'S FOUND.

EXPENSE

X LOSS

602153

NSURED Lam Nguyen

CLAIM # C0085719 POUGY # 35968104 DATE OF LOSS: 9/13/2008

Lam Nguyen 3419 Aspen Lake Manvel, TX 77578

ITEMA 415 I

COMMENTS Supplement

\$10,008.39

Chk#: rec

602153

## Attachment #4: Fourth Insurance Claim Check

CLAIM #: C0085719 POLICY #: 35968104 TEXAS WINDSTORM
INSURANCE ASSOCIATION
P.O. Box 99090 • Austin, Texas 78709-9090

110

730441 August 18, 2011

\$\*\*SIXTY THOUSAND AND 0/100 DOLLARS

TO THE ORDER OF Lam Nguyen and EMC Mortgage Corporation

VOID AFTER 180 DAYS

\$ 60,000.00

Bank of America, N.A. Daltas, Texas

#730441# #111000025# 001390023550#

Pg.3 of Pg.3

## Exhibit "B"

September 5, 2011

EMC Mortgage Corporation P.O Box 6501 Spring Field, Ohio 45501-6501

Attention:

- Loss Drafts Department (1-800-583-7915)

- Customer Service Department (1-800-723-3004)

Reference:

- Loan Number:

0014130413

- Borrower's name: Xuan-Hue Nguyen

- Property Address: 11224 Garfield Way, Galveston, TX 77554

#### Dear Sir/Madam:

My wife Xuan-Hue Nguyen is the owner of the house located at 11224 Garfield Way, Galveston, TX 77554. She is the borrower from EMC Mortgage Corporation, loan number 0014130413, but I am the one who bought insurances for the house.

That house was damaged by hurricane IKE on 09/13/2008. The Texas Windstorm Insurance Association sent me 3 checks for my claim to be paid to the order of: Lam Nguyen and EMC Mortgage Corporation and The Public Adjusters.

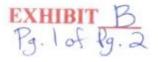
I sent the first two claim checks to you for endorsement on August, 2009 (see attachment #1):

	Check #	Amount
1st Claim Check	598673	\$4,747.73
2 <sup>nd</sup> Claim Check	495487	\$24,766.21
	Total:	\$29,513.94

On November 18, 2009 you sent me check number 0000894386 (as partial release) in the amount of \$9,837.98 representing one third of the first two claim checks above mentioned (see attachment #2). You still kept \$29,513.94 -- \$9,837.98 = \$19,675.96 on hold

On December 15, 2009 I sent you the third claim check number 602153 (see attachment #3) in the amount of \$10,008.39 by Certified mail 7009 2250 0004 2108 0978. In total you still kept \$19,675.96 + \$10,008.39 = \$29,684.35 on hold.

Today I am in possession of a fourth claim check number 730441 in the amount of \$60,000.00 (see photo of the check in attachment #4) to be paid to the order of Lam Nguyen and EMC Mortgage Corporation.



I need you to confirm that you still keep \$29,684.35 on hold before I send you the fourth check for your endorsement.

My wife is contracting with PACIFIC CONSTRUCTION CO, 6507 Ladera Dr., Houston, TX 77083, Tel: (832) 768-8898, for home repair.

Please send your confirmation about the amount of money you kept and the required paperwork for the contractor to fill out and send back to you in order to start the home repair as soon as possible.

Thank you very much for your attention.

Lam Nguyen 3419 Aspen Lake Dr. Manvel, Texas 77578

C/C The Law Offices of David C. Vuong & Associates 11205 Bellaire Blvd. Ste B-25, Houston, TX 77072 Tel: 832-328-4778 – Fax:832-351-3821



# Exhibit "C"

## PACIFIC CONSTRUCTION.CO

No: 569

6507 LADERA .DR Houston, Texas 77083 Tel: 832-768-8898

Email: paacific71@yahoo.com

## SALE CONTRACT

Date: Sep / 26/ 2011

Submitted to: Mr & Mrs LAM NGUYEN

11224 Garfield Way. Galveston, Texas 77554.

## Dear Mr & Mrs LAM NGUYEN

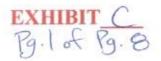
We are pleased to propose hereby to furnish all materials and perform all the labor necessary to demolishing / remodeling your property as your required for the above mentioned project.

We are submitted specifications:

I/ DRAWING and PERMIT (City of Galveston)

Architect: Anthony Vu AMC Design

2910 Calendor Lake Dr. Missouri City / Tx 77459.



## DESCRIPTION FOR INTERIOR WORK:

## 1/ROOM #1: (11'x14'x8')

- Repair all 3 windows drywall damaged by water.
- Repair drywall ceiling & texture.
- Replace insulation.
- Replace metal corner bead & texture.
- Replace apprx. 50' base board.
- Replace missing closet door.
- Remove and replace new padding and carpet ( matching w/t existing)

## 2/ ROOM # 2: (11'x14'.6"x8')

- Remove and replace apprx. 160 sq/f ceiling drywall.
- Replace new ceiling insulation.
- Remove and replace apprx. 155 sq/f drywall for walls
- Remove and replace apprx. 55 Lf base board.
- Remove and replace new padding and carpet ( matching w/t existing)

## 3/ ROOM # 3: (11'.6"x 13'x8')

- Replace apprx. 32 SQ/F drywall for ceiling & tape & float & texture.
- Replace all 4 corner bead for 2 window.
- Replace damaged drywall for wall apprx.65 sq/f.
- Remove and replace closet door 48"x 6'8".
- Remove and replace new base board.
- Remove and replace new padding and carpet ( matching w/t existing)

4/ ROOM # 4: (11'x10'x8')

B. 2 of B. 8

- Replace 6 metal corner bead & drywall for 2 window and sliding door.
- Remove and replace apprx. 60Lf base board.
- Remove and replace new padding and carpet ( matching w/t existing)

## 5/ KITCHEN AREA: (12'5"x11'x8')

- Replace apprx. 32 sq/f drywall for ceiling & texture.
- Kitchen cabinet to remain / clean & seal entire cabinetry @ mill work.

## 6/ UTILITY ROOM: (8'x3'x8')

- Clean and seal texture wall.
- Rem & Rpl new base board.

## 7/ LIVING ROOM: (23'x16'4"x10')

- Drywall repair around window and main entry
- Clean and seal texture wall.
- Remove and replace entire vinyl flooring 12"x12"( same grade w/t existing)
- Install new base board.

#### 8/ PAINTING:

- Block all stain & repaint entire interior house:
- \* Wall: Primer all new sheetrock 2 coat interior latex semi gloss SW-400.
- \* Doors & Trim & Shelving & Base board: Hi-gloss latex SW-200.



### II/ ELECTRICAL:

- Perform all electrical work to print comply with City code.
- Rewiring & reconnecting new meter.
- Rem & Rep. new electrical panel if necessary .
- Replace all light interior & exterior fixtures to print.

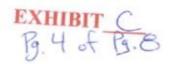
### III/ PLUMBING:

- \* INTERIOR:
- Checking all hot & cold water line.
- Rem & Rpl. new kitchen sink & faucet
- Replace food disposal if necessary.
- Rem &Rpl. new water heater if necessary.

#### \* EXTERIOR:

#### SEPTIC SYSTEM:

- Remove and reinstall new septic tank w/t 2 year maintenance contract.
- Remove and replace water lines.
- Remove and replace sewer lines.



### IV/ H.V.A.C:

- Remove and replace Air return cover in living room.
- Remove and replace new condenser matching w/t existing.

#### SAND REPLENNISHMENT:

- Fill in missing sand to previous level to grade.

ROOF: 30'4"x36'2"x2 (apprx: 21SQ)

- Remove & replace new felt and composition asphalt shingles 30 years
- Remove and reinstall 02 skylight.

SIDING: (apprx: 742 Sq/f)

- Replace missing Vinyl siding & Fascia and Soffit vinyl at Front / Rear Right and Left of the house.
- Replace 3/8" fir ply wood and insulation missing underneath house.

#### **DECKING & STAIR:**

- Decking frame to remain.
- Remove and replace 320 Sq/f of decking w/t treated wood.
- Remove and replace 60 Lf x 42" high railing.
- Rebuild outside stairs 36" width w/t treated wood.



All materials is guaranteed as specified and the work to be performed in accordance with specifications submitted for above work and completed In a substantial workmanlike manner.

Any alteration or deviation from the specifications involving extra cost will be executed only upon written orders and will become an extra charge over and above the estimate.

Total cost is in the amount of: \$88.762.76 (EIGHTY EIGHT THOUSANT SEVEN HUNDRE SIXTY TWO & 76/00)

CONTRACTOR V

OWNER V

PACIFIC CONETRACTONCO. Xuankmetinguyen

(Signature)

(Signature)

(Print name and title)

(Print name and title)

MICHAEL NOUYEN

un wille

XUAN HUE NGUYEN

OWNER

Date: 6ct./12/2011

Date: 10/12/2011

## PAYMENT TO BE MADE AS FOLLOWS:

- 20% Upon signing the contract.

Payment will be drawn as job progresses.

10/4/11. Waragman \* 20% Down payment Received

All materials is guaranteed as specified and the work to be performed in accordance with specifications submitted for above work and completed In a substantial workmanlike manner.

Any alteration or deviation from the specifications involving extra cost will be executed only upon written orders and will become an extra charge over and above the estimate.

Total cost is in the amount of: \$88.762.76 ( EIGHTY EIGHT THOUSANT SEVEN HUNDRE SIXTY TWO & 76/00)

CONTRACTOR V

OWNER V

PACIFIC CONETRACTONCO. Xuankmetinguyen

(Signature) und wille (Signature)

(Print name and title)

(Print name and title)

MICHAEL NOUYEN

XUAN HUE NGUYEN

OWNER

Date: 6Ct./12/2011

Date: 10/12/2011

PAYMENT TO BE MADE AS FOLLOWS:

- 20% Upon signing the contract.

Payment will be drawn as job progresses.

\* 20% Down payment Received 10/4/11. Warragman

Pg. 7 of Pg. 8

JPMorgan Chase Bank, N.A. Loss Drafts Department P.O. BOX: 100585 Florence, SC- 29501 (866) 920 8931

### CONDITIONAL WAIVER OF LIEN

Loan Number:	0014130	0413.	_		
Property Address:	11274 61	IRPIFL WA	H, GAL	VESTON TO	77554.
		(Street Address)			
		p Code is Optional (City, State and ZIP)			
Conditional Upon Pay	ment Of:/	Must have written	amount or ni	umerical	_Dollars
(\$ 88.762. 76 all claims of lien of lab	), the und or and/or materials	ersigned hereby ag described as:	grees to releas	e and/or waive	any and
See Adjuste	1 3 Renn	Land			
Sale Conti					
Used in the construction referenced property add		alteration of the bu	ilding situated	d on the above	
And same being owned	by: XUAN	HUE NGUYE	EN		_
Signed this		Customer's Name)  NOVEMB	BER	, AD 20 <u>(/</u>	
PACIFIC	CONSTRI	UCTION	CO.		
Ву:	A	Company's Name)	/	1	
	(Authorized	igner of contracting co	ompany)		anniu.
Title:		Y OchoR			City in
	(Aut	horized signer's title)	ailhan	uh	本
	My	commission expire	es on (date):_	03/24/	2012

OP-LW

\*PLEASE COMPLETE ALL SECTIONS OF THIS FORM\*

Pg. 8 of Pg. 8

## Exhibit "D"

## Attachment #2: EMC Partial Release Check (1)

LD009/7VM



November 18, 2009

Xuan Hue Nguyen 3419 Aspen Lake Dr Manvel, TX 77578

RE: Insurance Loss

Loan Number: 0014130413 Amount: \$9837.98

Dear Xuan Hue Nguyen :

Please find enclosed the check for the partial release for your insurance claim.

If we can be of any further assistance, our Loss Drafts Department can be reached between the hours of 9:00am to 8:00pm Eastern Time at 1-800-583-7915.

Sincerely,

Claims Customer Department

Enclosure

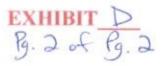


Pg. 1 of Pg. 2

One Assurant Way Springfield, Ohio 45505

## Attachment #2: EMC Partial Release Check (2)

"GALVESTON, TX 77561"	Disbursement Check Vous		1 Of 1
STORMEN SHAME, MAMERY HAME, MAMERY MA	WORRHY ADDRESS INCOME FIRST DEAM	PETER TEAM COOK DATE	ANTEST 50% 8 2937.58
k Yotals:			9,437.94
Mortpage Corporation rement Clearing Vision Drive Bub, OH 43219	EMC Multiple Corporation	JPRiorgan Chain Bank Delos, IX 75701	0000894386 32-81/1110
line Thousand Eight Heads	ed Wirty Scoon And 98/100 Do	YOUR AFTER 184 DAYS	9,837.98
		April o	at-



## Exhibit "E"

Case 3:12-cv-00125 Document 20 CHASE O

Filed in TXSD on 10/19/12 Page 27 of 29 HR AVH D15421 0014130413

0002681492

MO/DAY/YR 12/12/2011

AMOUNT

\*\*\*\*\*\*\$20,000.00

VOID IF NOT CASHED WITHIN 180 DAYS

FOR PAYMENT OF RESTRICTED ESCROW

Twenty Thousand and 00/100 Dollars

PAY TO THE ORDER OF

HAI SY NGUYEN & LAM NGUYEN & **XUAN NGUYEN** 

AUTHORIZED SIGNATURE

#000 26B 149 2# (:0 213093 79);

765912597IP

THE ORIGINAL DOCUMENT HAS A TO LEAST THANK IS THE PAPER.

HOLD TO LIGHT TO VIEW WILET: CHECKING THE ENDORSEMENT.

Disbursement Check Voucher

PAYEE NAME & ADDRESS

HAI SY NGUYEN & LAM NGUYEN & XUAN NGUYEN

CHECK NUMBER:

0002681492

CHECK DATE: PAYEE CODE: 12/12/2011 D15421

BATCH: H:R

PAGE 1 OF 1

LOAN NUMBER	SHORT NAME/ INIT NAME/ PROPERTY ADDRESS	DESCRIPTION	TRAN	DATE	AMOUNT DUE
0014130413	XH NGUYEN	FIRST DRAW	304		20,000.00
		EXHIBIT E			

Check Totals:

1 Item

\$20,000.00

## Exhibit "F"



JPMorgan Chase, N.A. Loss Drafts Department P. O. Box 100565 Florence, SC 29501 868-742-1461

February 15, 2012

XUAN HUE NGUYEN 3419 ASPEN LAKE DR MANVEL TX 77578

Re: Home Mortgage Loan \*\*\*\*\*\*0413 Tracking Number 3182663

### Please Provide Document(s)

Dear Xuan Hue Nguyen:

Please provide us with the following checked documents to enable us to proceed with the processing of your loss draft claim funds.

Mortgagors Affidavit

Adjusters Report

Mortgagors Affidavit
 Contractors Lien Waiver
 Internal Revenue Form W9
 Other
 90% inspection results are needed.
 Adjusters Report
 Contractors Estimate
 Paid Receipts

Please fax or mail these documents to:

JPMorgan Chase, N.A. Loss Drafts Department P.O. Box 100565 Florence, SC 29501 Fax: 843-413-7886

Chase's goal is to provide the highest level of quality service. If you have further questions, please contact our Loss Draft Department at 866-742-1461.

We appreciate your business and value our relationship with you. Sincerely,

Tequilla Murphy Loss Draft Department

OP-DN

EXHIBIT F Pg. 1 of Pg. 1